



Phillip S. Tully III, D.M.D. PC

May 1, 2020

Dear Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice. Our office follows the recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations, so that when you receive care, it is both safe and comfortable.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- All employees are screened for symptoms and have their temperature taken each day before entering the office.
- Our office will communicate with you beforehand to ask some screening questions. You will be asked those same questions again when you are at the office.
- **The waiting room will not be used during this time.** We are asking that you call the office at 706 323-6491 upon arrival and remain in your vehicle. A team member will come out and take your temperature and then escort you directly into your treatment room.
- Only patients will be permitted in the treatment rooms. We recommend that parents of children being seen wait in their vehicles.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in other places throughout the office for you to use as needed.
- We recommend you bring your own pen to sign any necessary documents. This will help prevent cross contamination for you and our team.
- Appointments will be managed to allow for social distancing between patients. This may limit the appointment times available.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 706 323-6491 or visit our website at www.drTully.com.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Phillip Tully, Dr. Newton Sharp, and Team

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